

Deposit Policy

Please note that the Deposit policy below is applicable for rentals made in the following countries where Europcar operates its services directly: **Belgium, France, Germany, Italy, Portugal, Spain and the United Kingdom.** For other countries, please click [here](#).

When you arrive at the rental location, you will be asked to leave a deposit for your rental. The deposit amount will be blocked (not debited) on your payment card at pick-up time or, in the case of Online Check-In, it will be blocked within 48 hours before the pick-up. This amount will be deducted from the authorized expense limit on your payment card.

The deposit will be used to settle any extra and additional charges you incur whilst renting the vehicle from us (including fuel missing at return, extra-day, extra-mileage, one-way charge, etc.)

If your rental destination is : **Belgium, Germany, United Kingdom, Portugal**

If you have prepaid your rental, the deposit amount is : 300 € (or £250, or equivalent in your destination country currency).

If you have not already paid for your rental at the time of booking, then the price of the rental will also be authorized on your credit card. In this case, the total amount authorized on your credit card will be Rental price + 300 € (or £250 or equivalent in destination country currency).

For the rental destinations Germany, United Kingdom, and Portugal, when you purchase a protection which reduces the damage excess to 0€, the deposit amount will be reduced to 100€ (or £100 or equivalent in destination country currency).

If your rental destination is : **France, Spain, Italy**

In France, there are specific amounts for Vans, utility vehicles, and Prestiges Vehicles :

- 800 € (or £700, or equivalent in your destination country currency) for vans, utility Vehicles
- 1000 € (or £900 or equivalent in your destination country currency) for a Prestige vehicle of the following categories : FFAR / GGSV / FFGR / FGGR / FDAR / LDER / LDAR / PDER / PVGR / PGGD.
- 1500 € (or £1350, or equivalent in your destination country currency) for a Prestige vehicle of the following categories: LFLH / UFAR / UGVD / UTGR / LTGR/ GFPR

If you have not already paid for your rental at the time of booking, then the price of the rental will also be

authorized on your credit card. In this case, the total amount authorized on your credit card will be Rental price + the amount of the security deposit as defined above.

When you purchase a protection that reduces the damage excess amount, the deposit amount will be reduced :

- a protection that reduces the damage excess to a lower amount, the amount of the deposit will be 300,00 EUR.
- a protection that reduces the damage excess amount to 0€, the amount of the deposit will be 100,00 EUR.

Please find below information about deposit release time:

| Situation | Deposit release time (after being invoiced) |
|--|---|
| Payment at return with the same payment card used for deposit | 4 working days |
| Payment at return with another mean of payment (cash, other payment card, etc.) than the payment card used for deposit | 4 working days |
| Prepayment with extras (fuel, add driver, etc) to pay at return with the card used for deposit | 4 working days |
| Prepayment with extras (fuel, add driver, etc) to pay at return with another mean of payment (cash, other payment card, etc.) than the card used for deposit | 4 working days |
| Prepayment without any extras, so no payment on the card used for deposit | 4 working days |
| You have initiated your rental, made a deposit and finally change your mind and cancel your rental | Up to 30 days |